

Working with the Auto-Renew Settings for iTunes App Subscriptions

RxFiles has a new PLUS app “RxFiles+” that will supersede the older app. The newer app will utilize an RxFiles Online subscription for full functionality, providing enhanced access to all RxFiles resources.

If you still have the older app, you will want to turn off the auto-renew in iTunes. The old app automatically renews unless auto-renew is turned off at least 24-hours before the end of the current period.

As per iTunes usual functionality, you need to opt-out if you don't want to continue the subscription automatically.

- 1) Open up the App store on your mobile device
- 2) Open up your account settings (this may be done by clicking on your profile picture in upper right corner of screen)
- 3) Click on “Manage Subscriptions”
- 4) If your subscription is active, you will have the option to “Cancel Subscription”. You will have to confirm your desire to cancel with one more click. Then, your subscription will be cancelled after the expiry date shown.

To access RxFiles-PLUS

- 1) Set up an RxFiles User Account and Online Subscription at www.RxFiles.ca
- 2) Download the RxFiles-PLUS (RxFiles+) app from the Apple App Store

For more information and links, see:

<https://www.rxfiles.ca/rxfiles/uploads/documents/rxfilesapps-webinfo.htm>